

October 25, 2016

Dear Ms. Campbell,

My name is Corrine.

There is and has been something happening at your Hoss's Lititz restaurant that my family felt that we absolutely had to share with you.

My family has been dining at Hoss's Lititz location for some time now, mostly on Thursday evenings, because that only night that we can all get together for a meal.

Every Thursday evening we see the same elderly couple also dining there. This past Thursday night we sat at the booth next to theirs, and couldn't help but overhear some of their conversation. Apparently they go there on Thursday nights for the ham pot pie. They are such a warm, delightful couple and, according to our server, they were instrumental in bringing the ham pot pie to the location.

Every single evening that we have dined there, we have found the gentleman (husband, we assume) having fun playing at the machine that "grabs" stuffed animals. But here is the remarkable part: when he is finished playing at the "toy machine," he and his wife visit various tables that include children, and gives the stuffed animals to them. Without exception, the children reach out for these toys and hug them, sometimes when they had just been crying moments earlier. The childrens' spirits turn to excitement, and their families are so delighted that this person has so unselfishly brightened their evening. Although the man sports a very short beard and moustache. our family has been calling him "Santa Claus." My family believes that this couple does this simply for the joy in brightening other peoples' visits there.

My entire family has asked for me to send you this note, in hopes that you could recognize or reward this couple for their kind and loving attitudes virtually every Thursday. Perhaps a gift card, or some form of appreciation from your company to recognize the frequent, positive and sincere impact with which they surprise many unexpecting patrons at your establishment. By the way, my family enjoys the Lititz Hoss's as our very favorite place to eat, because of the tasty menu selections, and the value as well.

While we don't know the specific names of this couple, but apparently their favorite waitress is named "Tiffany," and I believe that Tiffany called the man "Don."

While I do believe that this couple does this with total selfless love, our family believes that they very much deserve some form of recognition or acknowledgment if your corporation sees fit to do so. We hope that if you choose to do so, that the vague information I've given you is enough for you to identify them. Even if you should decide to do nothing, we at least wanted to let you know about some good-hearted special guests that come to your establishment.

Thank you so much, and may God bless you.

Sincerely,

*Connie*